

ERODE CITIZEN PULSE

1. **ERODE'S SERVICES PERCEPTION RATING:** In your perception, Rate the following city services in Erode on a scale of 1 to 5 - (1 being the WORST and 5 being the BEST)

Services	1 Worst	2 Poor	3 Avg	4 Good	5 Best
Water Supply					
Domestic Waste-water management					
Industrial waste-water management					
Solid Waste Management					
Public Transport					
Roads and Traffic management					
Parks and Open Spaces					
Water Bodies					
Housing and Slum Development					
Electricity Supply					
School Education					
Healthcare					
Ease of payment of Taxes and User charges					
Ease of obtaining Trade Licenses					
Ease of obtaining building approvals					
Ease of obtaining Electricity connection					
Ease of obtaining water connection					

2. **ERODE'S VISION – KEY THEMES:** The following are a list of 10 themes compiled based on initial consultations in Erode and from the Vision under Erode's City Development Plan. While all of them hold importance, select **five (5)** priority themes that should feature in the Vision Statement for Erode City.

- Environment friendly and Pollution free
- Water access, efficiency and security
- Energy access, efficiency and security
- Clean and Green city with open spaces
- Congestion free and efficient Mobility
- Affordable Housing for all
- Vibrant Industrial Hub
- Strong Agro-Processing base
- Transparent, Citizen-friendly and Technology-led Governance
- Safety and Security of all citizens
- Others if any – please specify:

3. **ERODE'S GOALS:** Rank the priority Goals that Erode should strive to achieve as part of its development plans within the next 5-10 years

Goals	Rank (1-Highest priority, 2-next highest and so on)
Equitable Affordable 24x7 access to Water Supply city-wide	
100% Domestic Waste-water capture, treatment with at least 30% re-use	
100% Industrial Waste-water capture and treatment	
100% Solid Waste collection, processing and safe disposal	
Rejuvenation of all large water bodies and waterways in city	
Slum-free city and affordable housing for all	
Improve share of Quality Public Transport to at least 50%	
Provision of Non-Motorised Transport and Pedestrian facilities	
Increase share of Open spaces and green areas in city	
Provision of low cost housing to make city Slum-free	
Single-window internet/mobile delivery of Citizen services	
Meet at least 10% of energy requirements of city from renewable energy	
Meet best-in-class environment benchmarks for Air and Water quality	
Provision of security and safety to all citizens	
Transparent Governance, Information Disclosure and Citizen engagement	

If there are any other priority goals that Erode city should set for itself, please specify:

4. **PAN-CITY INITIATIVES:** As part of its Smart Cities Proposal, Erode will have to submit specific proposals for improving services city-wide. The following ideas for pan city initiatives have emerged from initial round of consultations. Please rank the pan city initiatives (1- Highest priority and so on) that Erode should take up under the Smart Cities Proposal

Pan-City initiative	Rank (1-Highest priority, 2-next highest and so on)
100% Door-to-door waste segregation collection and processing	
Metered 24x7 Water supply	
City wide Underground sewerage and septage management	
Common Effluent Treatment plants for Industrial waste	
Energy Efficient LED street Lighting	
City wide CCTV surveillance with Control Room	
Electronic Service delivery and Grievance redressal	
Smart metering of electricity	
Underground ducting for cables and utilities	
Intelligent Traffic Management	
Recycling of waste-water	
Rejuvenation of important odais(canals) and water bodies	
Underground ducting for all cables and utilities	

5. **AREA DEVELOPMENT:** As part of its Smart Cities Proposal, Erode will have to submit a specific Area Development Proposal for comprehensive development of a part of the city under one of the three types given below:

- **Retrofitting (Size > 500 acres)** –Develop an existing built area by addressing infrastructure gaps and provision of best-in-class access to all infrastructure services comprehensively. *(Illustratively., overall improvement of a part of a city – say a couple of wards etc)*
- **Redevelopment (Size > 50 acres)** –Completely modify and re-develop an existing built environment to co-creation of a new layout, enhanced infrastructure, improved land use , reduced congestion and greater open spaces. *(Illustratively – re-development of a bus-stand area, market area, slum re-development and rehabilitation etc.)*
- **Greenfield (Size > 250 acres)** - Develop a previously vacant area from the scratch - using innovative planning, plan financing and plan implementation tools with provision for affordable housing, especially for the poor *(Illustratively, creation of a new layout in the extended areas of city with modern facilities and infrastructure)*

Please provide a maximum of **three suggestions** on the Type of Area development/Location where the Area Development Proposal could be taken up:

Sl. No.	Specify Type (Retrofit/Redevelop/Greenfield)	Provide Suggestions on Location / Area for Area Development
1		
2		
3		